

# Cerebric patient explanation leaflet

## Focusing on You and Your Care

Cerebric is a secure tool that helps your clinician dedicate their full attention to you during your appointment. It works by accurately capturing the important medical information from your conversation, ensuring a complete and precise record of your care without your clinician needing to constantly type or write notes.

## Your Consent Matters

Your clinician will always be encouraged to ask for your permission before using Cerebric to transcribe your conversation. You have the right to say no, and you can withdraw your consent at any time.

## Who Can Access My Information?

- Only your healthcare provider has access to the information recorded by Cerebric.
- We have strict access controls in place to protect your sensitive data.
- We will never sell your information to third parties.
- We fully comply with UK data protection regulations, including GDPR and the Data Protection Act.

## Your Privacy is Our Priority

We understand that your medical information is sensitive, and we take its protection very seriously.

- **UK Data Storage:** All your data is securely stored within the United Kingdom.
- **Robust Encryption:** Your information is encrypted both when it's being transferred and when it's stored (at rest and in transit). This means it's protected against unauthorised access.
- **Certified Security:** Cerebric is GDPR (General Data Protection Regulation) compliant and NHS Cyber Essentials certified, meeting high standards for data security and privacy.

## Our Data Principles

- **Transparency:** We believe in being open about how your data is used. You can find detailed information in our Privacy Policy.
- **Minimal Collection:** We only collect the data that is essential for Cerebric to function effectively and to provide you with the best possible service.
- **Security Focused:** We are committed to safeguarding your data by carefully managing how it is disclosed, retained, and used. Every piece of information collected has a clear purpose – either to deliver the service or to improve Cerebric's performance and accuracy.

## Any Questions?

We're here to help. If you have any questions or concerns about Cerebric, please don't hesitate to get in touch with us at [support@cerebric.io](mailto:support@cerebric.io).